



# Students: D2L Brightspace May 2020 update

## *Version 20.20.05 Release Notes*

Last updated: May 21, 2020

*Note: This document provides the release notes from D2L's May 2020 (version 20.20.05) monthly continuous delivery release. Some features or products were excluded from D2L's original document as they were not applicable to Minnesota State users.*

*Minor changes were made to the original content for word-choice and formatting consistency.*



# CONTENTS

<b>CONTENTS</b> .....	<b>2</b>
<b>BRIGHTSPACE MAY 2020 (20.20.05) UPDATE FOR MINNESOTA STATE</b> .....	<b>3</b>
Additional Resources .....	3
<b>NEW AND UPDATED FEATURES</b> .....	<b>4</b>
BRIGHTSPACE PULSE .....	4
Brightspace Pulse – Multi-account login support   <b>New 20.20.05</b> .....	4
Brightspace Pulse – Pin and unpin courses for Android iOS   <b>Updated 20.20.05</b> .....	13
EMAIL / QUIZZES ( <b>Fixed Issue</b> ) .....	16
Email – Email provides message if a quiz is in-progress and email is disabled   <b>Updated 20.20.05</b> .....	16



## BRIGHTSPACE MAY 2020 (20.20.05) UPDATE FOR MINNESOTA STATE

This document is intended for **Students** at the colleges and universities of Minnesota State.

The following release notes are Minnesota State users who want information on D2L Brightspace Platform features in the May 2020 release (version 20.20.05).

Note that some features or products were excluded from the original document as they were not applicable to Minnesota State users. We have only included relevant features to bring them to the attention of our Minnesota State D2L user community.

### Additional Resources

- Related Knowledge Articles:
  - Article #1483 [Supported browsers in D2L Brightspace](#)
  - Article #600 [Student D2L Brightspace Resources and Known Issues](#)

## NEW AND UPDATED FEATURES

### BRIGHTSPACE PULSE

Brightspace Pulse – Multi-account login support | [New 20.20.05](#)

Note this feature was available in the May Brightspace Pulse app OS version and Android versions, respectively.

Brightspace Pulse for iOS and Android now supports the ability to simultaneously log in to multiple Brightspace Pulse accounts. Learners can easily switch between multiple D2L Brightspace sites without logging out from Brightspace Pulse. In addition, learners can receive notifications from all of their accounts in Brightspace Pulse.

This feature is useful to learners who may be:

- completing more than one degree
- supplementing a degree with a preferred course offering at a partner institution
- simultaneously pursuing a degree and professional development at work

#### *Navigation*

In Brightspace Pulse, a new navigation menu displays your D2L Brightspace site's logo in the top-left of the Brightspace Pulse app. Tap the logo to open a menu with options to switch accounts, add new accounts, remove accounts, and access settings. In the navigation menu, the current active account you are viewing in Brightspace Pulse is indicated by a checkmark icon.

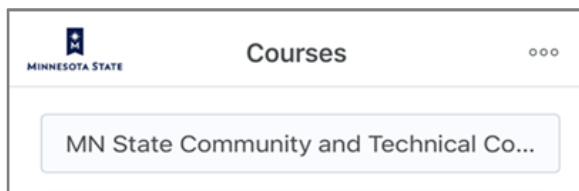


Figure: Brightspace Pulse displaying the D2L Brightspace site logo and navigation menu in the top-left of the screen



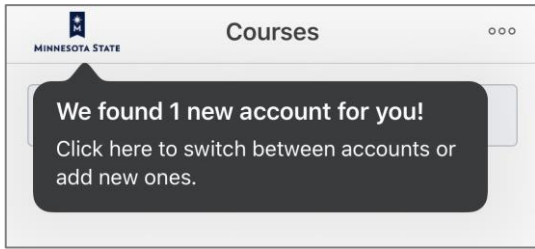


Figure: You may see a message that “accounts have been found for you” from the navigation menu

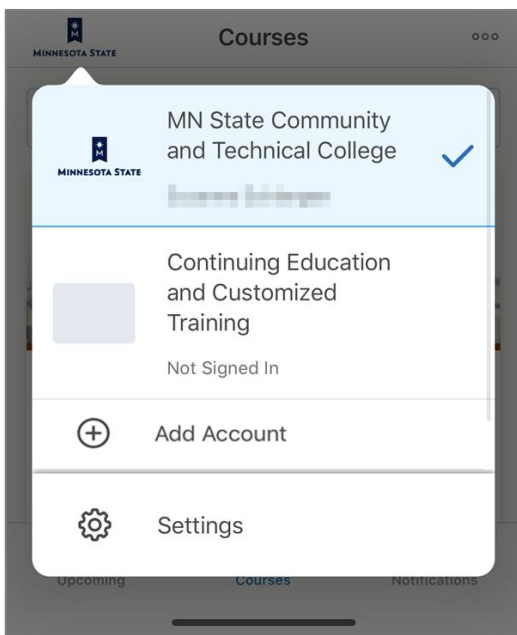


Figure: Account options and settings display when you tap the top-left navigation menu, in which the current active account is indicated by a checkmark icon

### *Notifications*

If there is at least one outstanding notification for any of the accounts you’re signed into, a red notification dot displays on the logo in the navigation menu.



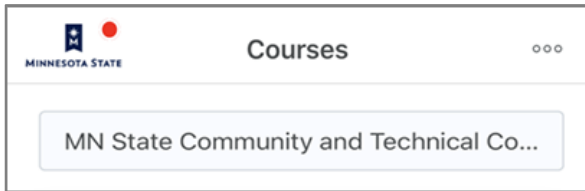


Figure: The top-left navigation menu displaying a notification indicator on the D2L Brightspace site logo

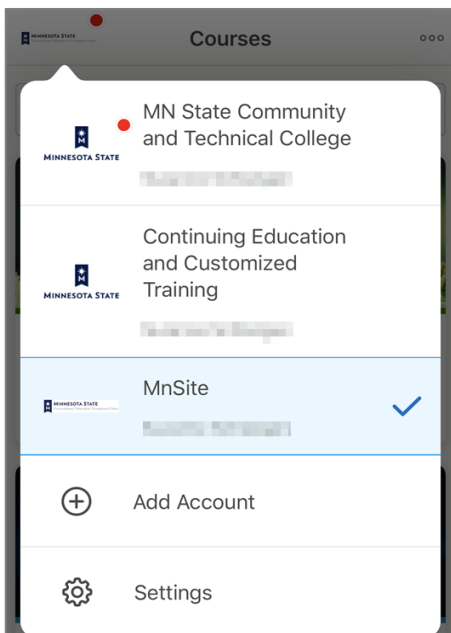
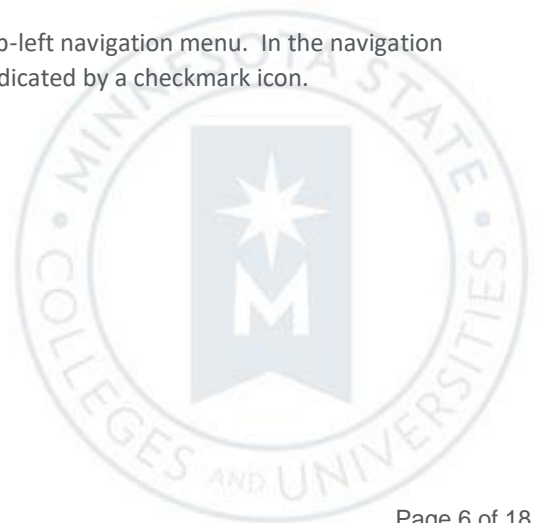


Figure: Notification dot displays on the top-left navigation menu and on the D2L Brightspace site logo in the drop-down menu

#### *Add an account*

You can view accounts you are logged into and add an account from the top-left navigation menu. In the navigation menu, the current active account you are viewing in Brightspace Pulse is indicated by a checkmark icon.



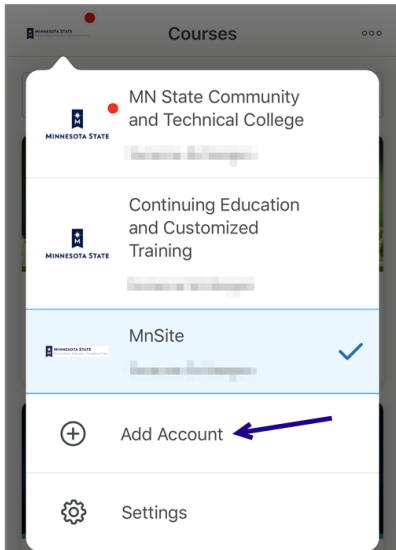


Figure: The Add Account displays as an option the top-left navigation menu drop-down

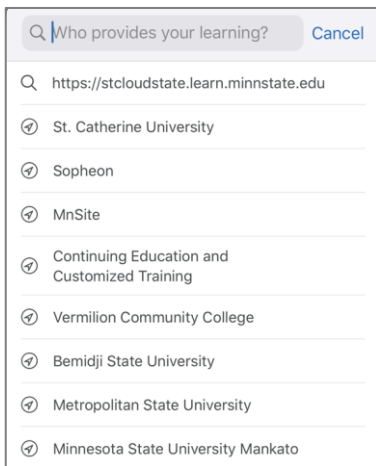


Figure: The window to search for an account by the institution name or a D2L Brightspace site URL



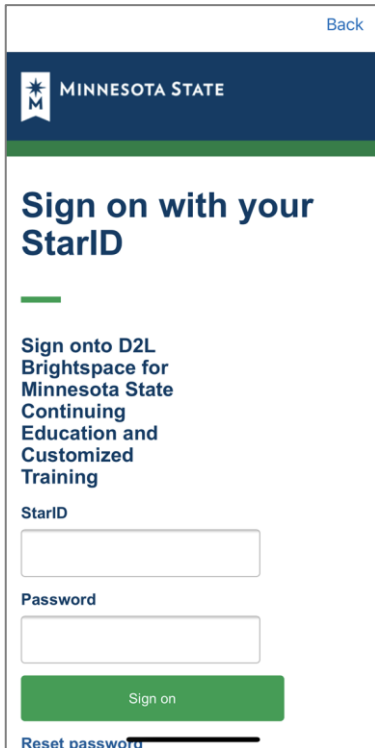


Figure: The StarID sign in screen after selecting an institution name or a D2L Brightspace site URL

#### *Remove an account*

You can view accounts you are logged into and remove an account from the top-left navigation menu. In the navigation menu, the current active account you are viewing in Brightspace Pulse is indicated by a checkmark icon. Long-pressing (tap and hold) on any account (except the active one) displays options to **Remove Account** or **Cancel**.

Note that you cannot remove the active account unless it is the only account, in which case you are then directed to the Welcome experience in Brightspace Pulse when initially loads before logging into the app.





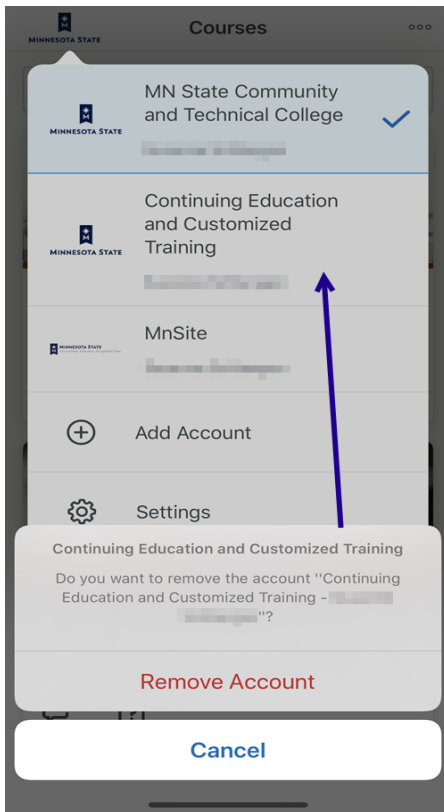


Figure: The Remove Account or Cancel options display when long-pressing on an account in the drop-down menu

### [Access Brightspace Pulse settings](#)

You can access the Brightspace Pulse settings from the top-left navigation menu. From **Settings**, you can:

- Select display options for the Upcoming screen,
- Send feedback to the Brightspace Pulse app developers,
- View the Brightspace Pulse version (about option), and
- Sign out from all accounts you're logged into Brightspace Pulse.



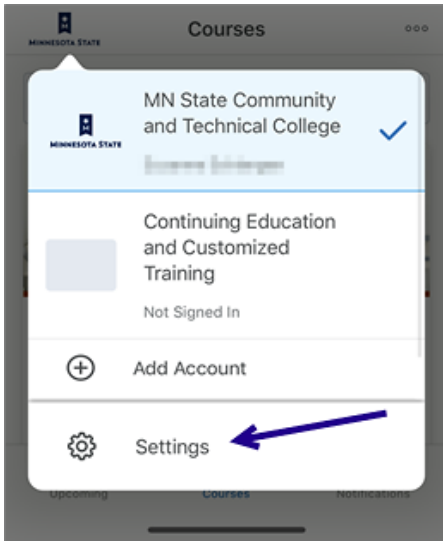


Figure: Settings displays as an option the top-left navigation menu drop-down

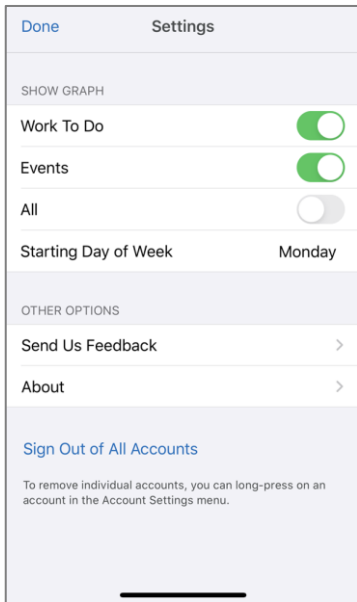


Figure: Various options from the Settings screen



### *Sign out of Brightspace Pulse*

You can view accounts you are logged into and sign out of all accounts from the top-left navigation menu. From **Settings**, you can sign out from all accounts you're logged into Brightspace Pulse. To access Settings, press the left-hand navigation menu, then press Settings from the drop-down menu. On the Settings screen, press **Sign Out of All Accounts**. In the "Are you sure" window, press **No** (to cancel the request and remain signed in) or **Yes** (to sign out of all accounts).

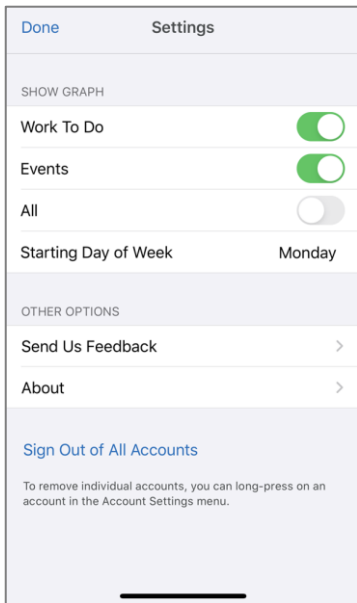


Figure: The Settings screen with an option to sign out of all accounts



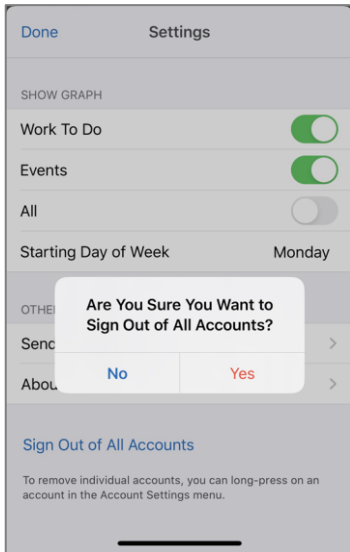


Figure: The “Are You Sure” with No and Yes options after pressing Sign Out of All Accounts

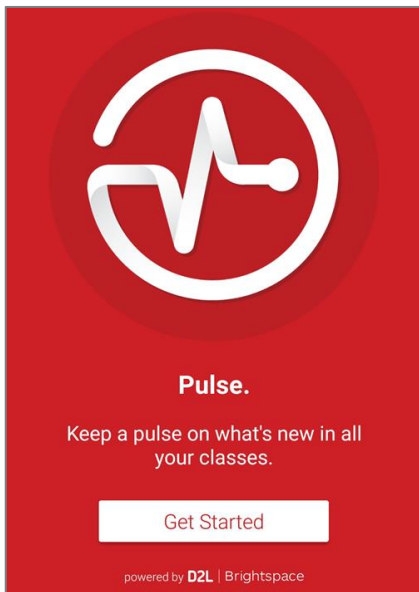


Figure: The Welcome experience displays in Brightspace Pulse after signing out of all accounts



Impact of Change	Technical Details	Next Steps
<p><b>Slight impact to learners due to a new workflow and options for managing multiple accounts in Brightspace Pulse.</b></p>	<p><b>Availability:</b> This feature is available to all D2L Brightspace sites. This functionality is automatically enabled for Brightspace Pulse iOS users, and Brightspace Pulse Android users. You may need to download or update the Pulse app to the latest version to view these features.</p> <p><b>User Resources:</b> For more information, view knowledge articles about <a href="#">Brightspace Pulse</a>.</p>	<p>To see this functionality in Brightspace Pulse, update to the iOS version <b>1.2005.2645</b> or later, or the Android version <b>1.2005.5945</b> or later.</p> <p>Depending on how your device is configured, the app may update automatically or you may have to manually check for new versions.</p> <p>Brightspace Pulse is available for download from any global <a href="#">Google Play™</a> store or <a href="#">Apple App Store®</a>. The app is generally released at the beginning of the month, and then sometimes mid-month, if issues are found.</p>


Brightspace Pulse – Pin and unpin courses for Android iOS | Updated 20.20.05

Previously, students could only pin and unpin their courses in Brightspace Learning Environment and Brightspace Pulse for iOS.

Now, to help learners more easily find their current courses in Brightspace Pulse for Android, students can now pin and unpin courses from the **Courses** screens. In Brightspace Pulse, the Courses screen displays all courses the student is currently enrolled in, with pinned courses appearing at the top of the list. Pinning a course ensures it remains at the top of the screen for easy access. Pinning or unpinning a course in Brightspace Pulse displays the same pinned or unpinned status in D2L Brightspace.

To pin or unpin a course in Brightspace Pulse, do one of the following:

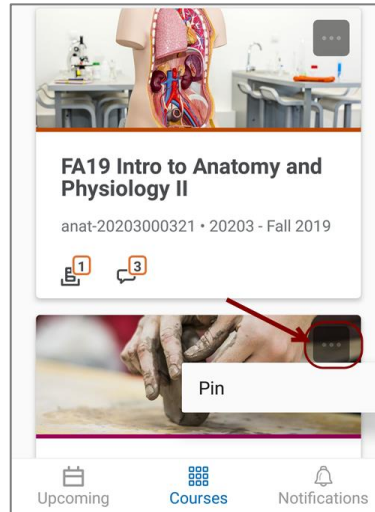
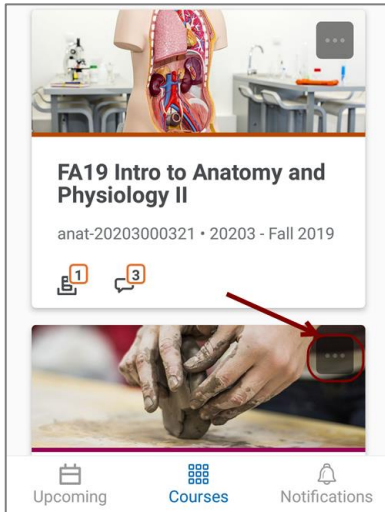
- From the Courses screen, tap the ellipses (...) icon in a course tile.
- From the Course Homepage screen, tap the ellipses (...) icon at the top of the screen.

From the list of actions, tap **Pin** or **Unpin**. A pinned course is denoted by a  **Pin** icon. Unpinning a course removes the pin icon.

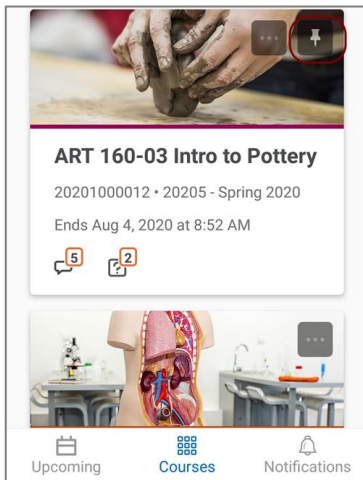
To pin a course in Brightspace Pulse for Android, do the following:



- From the **Courses** screen, tap the ellipses (...) icon on a course image. Then, from the list of actions, tap **Pin**.




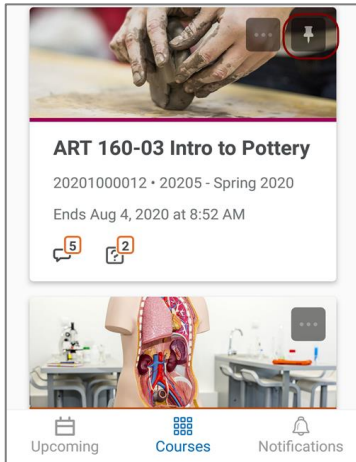
- The Courses screen now displays a pinned course tile with the ellipses (...) icon and a pin icon to the right



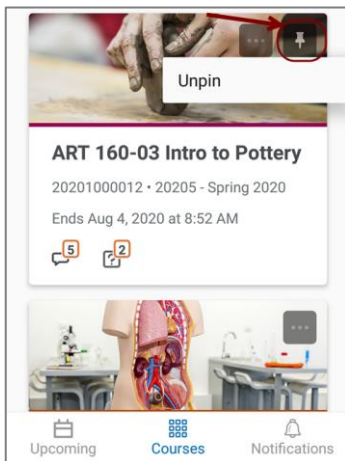
To unpin a course in Brightspace Pulse for Android, do one of the following:




- From the **Courses** screen, tap the  **Pin** icon on a course image.



- From the **Courses** screen, tap the ellipses (...) icon on a course image, then tab **Unpin** from the list of actions.



The Courses screen displays the course image with the ellipses (...) icon but the  **Pin** icon no longer displays for the course.



Impact of Change	Technical Details	Next Steps
<p><b>Slight impact to learners due to new interface elements and workflow that allow learners to pin and unpin courses in Brightspace Pulse for Android.</b></p>	<p><b>Availability:</b> This feature is available to all D2L Brightspace sites. This functionality is automatically enabled for Brightspace Pulse Android users. You may need to download or update the Pulse app to the latest version to view these features.</p> <p><b>User Resources:</b> For more information, view knowledge articles about <a href="#">Brightspace Pulse</a>.</p>	<p>To see this functionality in Brightspace Pulse, update to the Android version <b>1.2004.5383</b> or later.</p> <p>Depending on how your device is configured, the app may update automatically or you may have to manually check for new versions.</p> <p>Brightspace Pulse is available for download from any global <a href="#">Google Play™</a> store or <a href="#">Apple App Store®</a>. The app is generally released at the beginning of the month, and then sometimes mid-month, if issues are found.</p>

## EMAIL / QUIZZES (Fixed Issue)

Email – Email provides message if a quiz is in-progress and email is disabled | Updated 20.20.05

**Note:** The following functionality is a fix to an issue. We are including it in these release notes for general awareness.

Previously, in Brightspace Learning Environment, if a user had a quiz attempt in-progress that has the setting "Users cannot access Email tool, Instant Messages tool, or their alerts" enabled, attempting to access or send an email from anywhere within Brightspace would result in a Not Authorized error.

### Optional Advanced Properties

▼ Collapse optional advanced properties



- Allow hints
- Disable right click 
- If you turn on this option, users cannot access the Email tool, Instant Messages tool, or their alerts if they have a quiz attempt in progress. 

Figure: The "Users cannot access Email tool, Instant Messages tool, or their alerts" option from the Edit Quizzes > Properties > Advanced Properties option



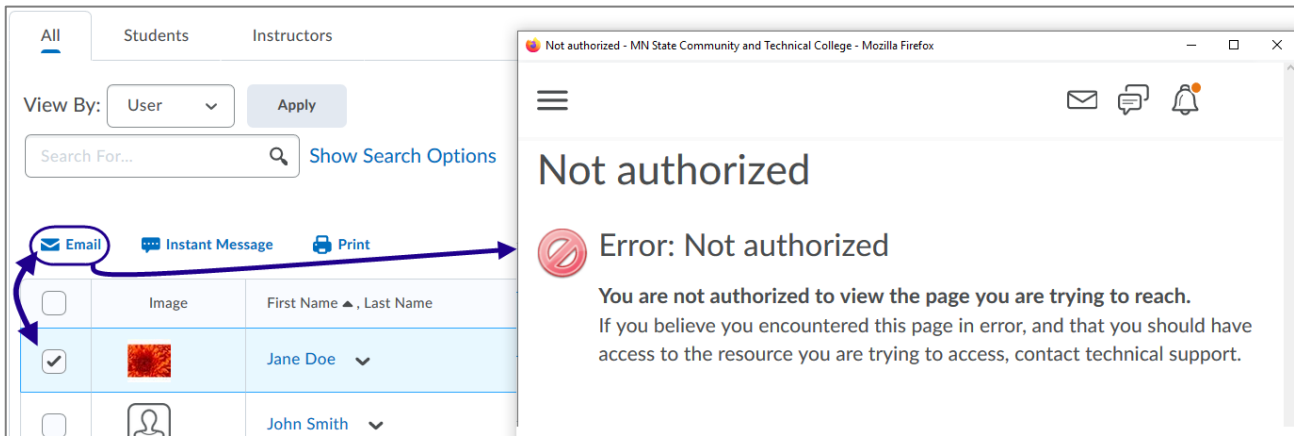
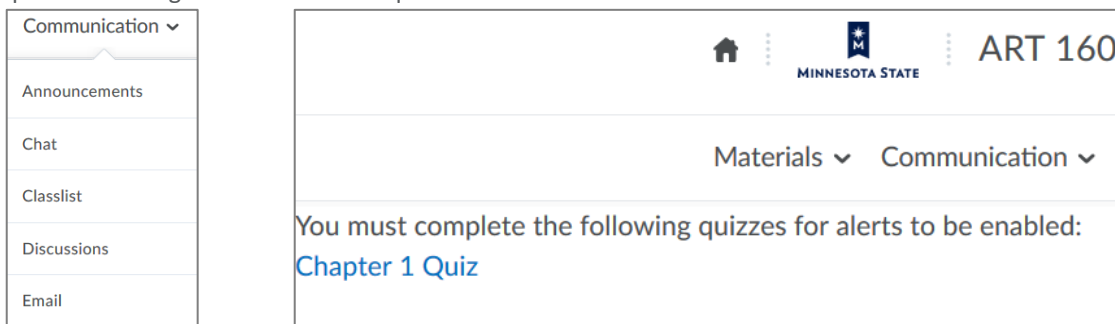


Figure: Previously, a 'not authorized' error message displayed when accessing email when you had an in-progress quiz attempt that prevented accessing email

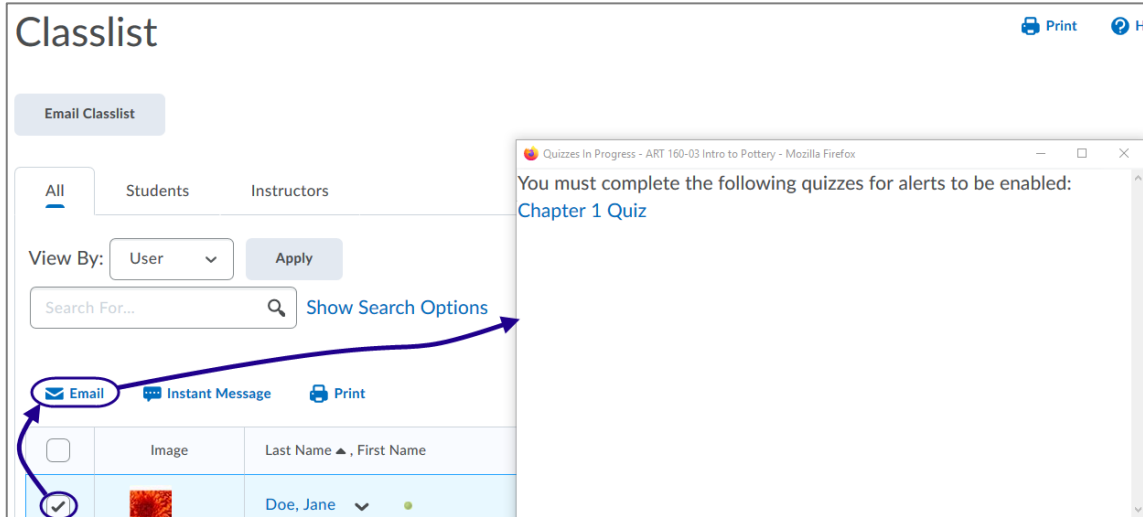
Now, in Brightspace Learning Environment, if a user has a quiz attempt in-progress that has the setting "Disable Instant Messages and Alerts" enabled, attempting to view email or send an email will give the user a message explaining why the email tool is inaccessible. The following message displays: "You must complete the following quizzes for alerts to be enabled: <quiz name>". This message is consistent with similar messaging that displays if the user attempts to access the Instant Messages tool or the minibar alerts.

*Steps to view:*

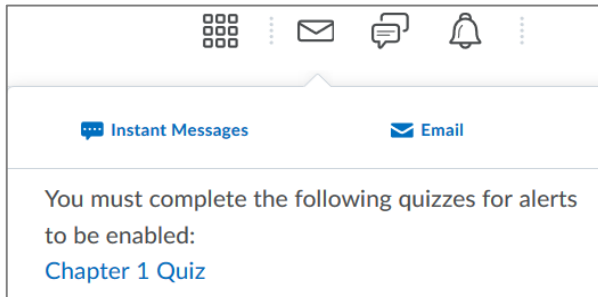
1. Create a quiz with the Advanced Property selected: "Disable Instant Messages and Alerts".
2. As a student, start a quiz. Do not complete the quiz, exit and leave it in-progress.
3. Try to access the email tool from the course navbar. You will see a "You must complete the following quizzes" message with a link to the quiz.



- Try and email a user from the Classlist. You will see a "You must complete the following quizzes" message with a link to the quiz.



- Click on your Message Alerts in the minibar. You will see a "You must complete the following quizzes" message with a link to the quiz.



Impact of Change	Technical Details	Next Steps
Slight impact to all users who will now see a message explaining why access to email have been disabled while they have a quiz in-progress	<p><b>Availability:</b> This feature is available to all D2L Brightspace sites. This functionality is automatically enabled for all users. No further action is required.</p> <p><b>User Resources:</b> For more information, view knowledge articles about <a href="#">Email</a> and <a href="#">Quizzes</a>.</p>	N/A

